

# Building the System of Care

**April 17, 2018**

**Susan Price**  
**Director of Care Coordination**  
**County Executive Office**

**County of Orange**



# **An Assessment of Homeless Services in Orange County**

**October 2016**



# 2016 Assessment Goals

1. Enhance the Continuum of Care System
2. Improve Regional System Coordination
3. Develop Systemic Navigation of Services
4. Emergency Transitional Housing Solutions
5. Countywide Focus on Collaborations and System Integration



# Enhancing the CoC System: Restructuring Governance

## Continuum of Care Board

- Service coordination
- System operations
- Targeting and prioritization
- System performance

## Commission to End Homelessness

- Regional policy
- Strategic partnership
- Affordable housing development
- System integration



# Enhancing the CoC System: Data Initiatives

- Homeless Management Information System (HMIS)  
Software Upgrade: Full Scale June 1, 2018
  - ▶ Year round tracking of bed occupancy/utilization
  - ▶ Gaps analysis
  - ▶ Reduce duplicative efforts
  - ▶ Maximize system capacity – match needs to resources
- ArcGIS – year round outreach data
  - ▶ Facilitated Point In Time mapping
- Asset mapping regional Service Planning Area resources
- January 2019 Countywide Point In Time Count



# Enhancing the CoC System: Coordinated Entry System

- Coordinated Entry System: Standardized assessment and collective investment in regional prioritization for connecting people to available resources in a timely manner
- Three components
  - ▶ Family Cohort
  - ▶ Regional HUBS for Individuals
  - ▶ 211OC Virtual Front Door
- Regional Access Hubs in Service Planning Areas
- Align with HMIS Software/Bed Management for greater access, utilization and expedited care

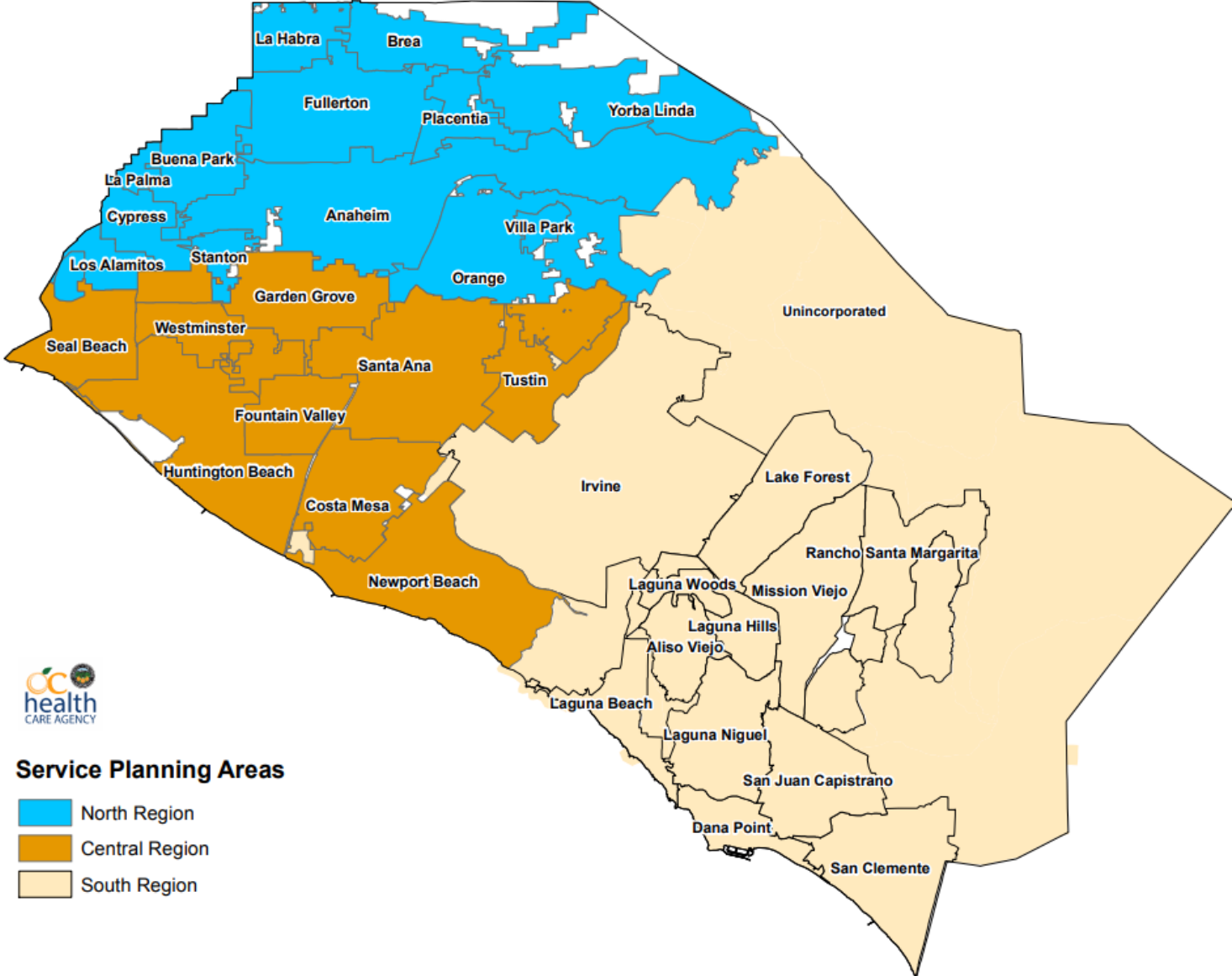


# Improve Regional System Coordination: Service Planning Areas (SPA)

- Each Service Planning Area acts as a microsystem
- Regional Hubs/Points of Entry
  - ▶ Coordinate within each SPA
  - ▶ Triage individuals and families to most appropriate bed
- Coordinated Entry System
  - ▶ Prioritization from outreach and Emergency Shelter to Permanent Housing
- Cities working across borders
  - ▶ Outreach
  - ▶ Employment Programs
  - ▶ Shelter and housing
  - ▶ Identify Needs, Fill Gaps, Establish Priorities and Shared Outcomes
- Integrate County programs & services



# Service Planning Areas



### Service Planning Areas

- North Region
- Central Region
- South Region





# 2017 Homeless Count – Shelter/Housing Inventory

|                                   | North          | Central        | South        | All OC         | Total         |
|-----------------------------------|----------------|----------------|--------------|----------------|---------------|
| 2017 PIT Unsheltered              | 936            | 1,362          | 286          |                | 2,584         |
| 2017 PIT Sheltered                | 933            | 976            | 224          | 75             | 2,208         |
| TOTAL 2017 PIT                    | 1,869<br>39.0% | 2,338<br>48.8% | 510<br>10.6% | 75<br>1.6%     | 4,792<br>100% |
| Emergency Shelter                 | 94             | 570            | 95           | 3              | 762           |
| Transitional Housing              | 285            | 177            | 12           |                | 474           |
| Shelters for Individuals          | 379<br>30.7%   | 747<br>60.4%   | 107<br>8.7%  | 3<br>0.2%      | 1,236<br>100% |
| Shelter for Families              | 1,135          | 486            | 242          | 69             | 1,933         |
| Rapid Rehousing                   | 2              | 3              |              | 65             | 70            |
| Permanent Supportive Housing      | 615            | 62             | 52           | 995            | 1,724         |
| Other Permanent Housing           |                | 38             |              |                | 38            |
| Permanent Housing for Individuals | 617<br>33.7%   | 103<br>5.6%    | 52<br>2.8%   | 1,060<br>57.9% | 1,832<br>100% |
| Permanent Housing for Families    | 663            | 102            | 77           | 645            | 1,487         |

# Service Planning Areas Survey

## Origins of Homeless Individuals

|                                | North         | Central       | South         | Other         | Total       |
|--------------------------------|---------------|---------------|---------------|---------------|-------------|
| Bridges at Kraemer Place*      | 191<br>97.45% | 2<br>1.02%    | 0<br>0%       | 3<br>1.53%    | 196<br>100% |
| Courtyard Transitional Center* | 217<br>23.23% | 465<br>49.79% | 34<br>3.64%   | 218<br>23.34% | 934<br>100% |
| ASL Laguna Beach**             | 18<br>4.71%   | 77<br>20.16%  | 133<br>34.82% | 154<br>40.31% | 382<br>100% |

\*Based on client entries from July 2017 to January 2018

\*\*Based on HMIS Data FY 2016-2017



# Develop System Navigation of Services

## → Expanding the Toolbox

- ▶ Restaurant Meals Program implemented
- ▶ Homeward Bound – Relocation assistance
- ▶ Increased HCA Outreach & Engagement teams by 12 FTE
- ▶ Allocated WPC funds to expand Housing Navigation
- ▶ Incorporating SSA Family Resource Centers into the Family Coordinated Entry System
- ▶ Disability benefits assistance through SOAR
- ▶ Housing and Disability Advocacy Program (HDAP)
- ▶ Employment programs



# Emergency/Transitional Housing Solutions: Homeless Service System

## Courtyard Transitional Center

- Opened October 5, 2016
- 26 average monthly exits to Increased Housing Stability
- 25% of participants have employment
- Average length of stay – 124 days
- 309 Total Exits to Increased Housing Stability

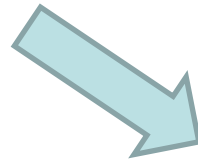
## Bridges at Kraemer Place

- Opened May 5, 2017
- 6 average monthly exits to Increased Housing Stability
- 16% of participants have employment
- 180 day program stay
- 65 Total Exits to Increased Housing Stability



# County Systems Integration

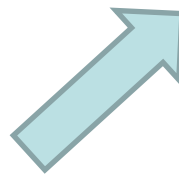
Continuum of  
Care



Whole Person  
Care



Mental Health  
Services



**Serving a complex  
mix of health,  
behavioral health  
and housing barriers  
among homeless  
population**



# Mental Health System Integration: Responding to Homelessness

RICHARD SANCHEZ

DIRECTOR OF HEALTH CARE AGENCY



# Criteria for MHSA Special Needs Housing

- Severe and persistent mental illness (SPMI) diagnosis and homelessness or risk of homelessness
- Special Needs Housing Program – project-based eligibility criteria
  - ▶ Examples:
    - chronic homelessness
    - a verified connection to a city
    - Senior – over 62 years old
    - Transitional Aged Youth – 18 to 24 years old
    - Veteran



# Integration with Mental Health Services

## Homeless Specific Services

- Outreach and Engagement Staff
  - ▶ Expanded 12 FTE on July 1, 2017
- Full Service Partnerships
  - ▶ In FY 16-17, 2,477 persons were served
  - ▶ Expanded slots for FY 18-19 to 3,108

## Crisis Services

- Crisis Stabilization Units (CSU)
  - ▶ Existing CSU – Santa Ana
  - ▶ Proposed CSU – Anita Property
  - ▶ Currently working with providers to site additional locations throughout the County regionally
- Crisis Assessment Teams (CAT)/Psychiatric Emergency and Response Teams (PERT)
  - ▶ Teams in 15 cities across Orange County
  - ▶ CAT services available 24/7





# MHSA - Limited Term Housing Programs

- Programs are available for those with severe and persistent mental illness (SPMI) and Serious emotional disturbances (SED) diagnosis who are homeless or at risk of homelessness
- Short-Term Housing (minimum of 14 beds contracted)
  - ▶ Limited to 120 days - limited term housing
  - ▶ Adult and older adult
- Bridge Housing
  - ▶ Stays will range up to 18 months
  - ▶ Individuals who have received a Shelter Plus Care certificate through the Continuum of Care but haven't been able to secure a permanent housing unit or those who are on the path to receiving a certificate
  - ▶ HCA anticipated bringing an agreement before the Board on May, 22, 2018, with services scheduled to begin on July 1, 2018



# MHSA – Existing Permanent Supportive Housing 146 Units

| Project Name    | City         | Total Units | #MHSA Units   | Project Based Vouchers |
|-----------------|--------------|-------------|---|------------------------|
| Alegre          | Irvine       | 104         | 11 Total Units<br>(one bedroom)                                 |                        |
| Avenida Villas  | Anaheim      | 30          | 28 Total Units<br>24-one bedrooms/4 two bedrooms                | 28                     |
| Capestone       | Anaheim      | 60          | 19 Total Units<br>(one bedroom)                                 | 19                     |
| Cotton's Point  | San Clemente | 76          | 15 Total Units<br>(one bedroom)                                 | 27                     |
| Diamond         | Anaheim      | 25          | 24 Total Units<br>15- one bedrooms/9-two bedroom                | 24                     |
| Doria I & II    | Irvine       | 74          | 20 Total Units<br>8-one bedroom/2-two bedrooms                  | 10                     |
| Henderson House | San Clemente | 14          | 14 Total Units<br>2-one bedroom/2-two bedrooms/2-three bedrooms |                        |
| Rockwood        | Anaheim      | 70          | 15 Total Units<br>14-one bedroom/1-two bedrooms                 | 48                     |

# MHSA – PSH in the Pipeline

## 131 Units

| Project Name                                    | City        | Total Units | #MHSA Units | Status   |
|---|-------------|-------------|-------------|--|
| Aqua Project*                                   | Santa Ana   | 57          | 28          | Pre-Development Activities                             |
| Depot at Santiago                               | Santa Ana   | 70          | 10          | Under construction<br>scheduled to open April 2018     |
| Fullerton Heights                               | Fullerton   | 36          | 24          | Under Construction<br>scheduled to open June 2018      |
| Jamboree Permanent Supportive Housing Project * | Anaheim     | 70          | 35          | Pre-Development Activities                             |
| Oakcrest Heights                                | Yorba Linda | 54          | 14          | Under construction<br>scheduled to open September 2018 |
| Veteran's Village                               | Santa Ana   | 76          | 20          | Pre-Development Activities                             |

\*Projects will be brought before your Board for consideration on April 24, 2018.



# Permanent Housing Resources and Funding



# Federal Funding Sources Allocated by County and Cities in Orange County

|   | County       | Cities Combined |
|---|--------------|-----------------|
| Continuum of Care (CoC)                     | \$10,428,892 | \$13,029,790    |
| Community Development Block Grant (CDBG)    | \$2,397,690  | \$23,304,480    |
| HOME Investment Partnerships Program (HOME) | \$744,255    | \$5,025,682     |
| Emergency Solutions Grant (ESG)             | \$215,408    | \$1,021,764     |
| State ESG Allocation to Orange County       | \$1,098,072  | –               |
| Housing Successor Agency                    | \$11,202,454 | \$45 Million    |



# Cities

- Housing Successor Agency funds
- Community Development Block Grant (CDBG) – 19 cities
- HOME Investment Partnership (HOME) – 9 cities
- Emergency Solutions Grant (ESG) – 3 cities
  - ▶ Anaheim, Garden Grove, Santa Ana
- Public Housing Authorities – 3 cities
  - ▶ Anaheim, Garden Grove, Santa Ana
- Landlord Engagement/Incentives
- Land Use Authority for siting programs



# Housing Authorities as a Resource

- Housing Choice Vouchers: Section 8
- Veterans Affairs Supportive Housing (VASH)
  - ▶ 1,065 Total in Orange County
    - 213 newly awarded Friday, April 6, 2018
- Project Based Vouchers
- Set Asides for Homeless Populations
  - ▶ OC Housing Authority – 50% of turnover vouchers
  - ▶ Santa Ana Housing Authority – 50% of turnover vouchers
  - ▶ Anaheim Housing Authority – Up to 25% of new admissions
  - ▶ Garden Grove Housing Authority – 5% of new enrollments



# 2014 Affordable Housing Project Based Vouchers NOFA & 2016 Permanent Supportive Housing NOFA

|                     | Project Name                | City          | County Funding Provided    | Project Based Vouchers Request: HCV or VASH | Total Units | Status   | Target Population |
|---------------------|-----------------------------|---------------|----------------------------|---|-------------|--|-------------------|
| Currently Operative | Potter's Lane               | Midway City   | \$1,458,000                | 8 VASH                                      | 16          | BOS Approved Commitment February 23, 2016 April 25, 2017 | Veterans          |
|                     | Newport Veterans Housing    | Newport Beach | 0                          | 6 VASH                                      | 12          | Board Approved Commitment February 23, 2016              | Veterans          |
| In the Pipeline     | Oakcrest Heights            | Yorba Linda   | \$1,644,300<br>\$2,754,000 | 8 HCV                                       | 54          | Board Approved Commitment May 23, 2017                   | Families/MHSA     |
|                     | Placentia Veterans' Village | Placentia     | \$2,754,000                | 49 VASH                                     | 50          | Board Approved Commitment June 6, 2017                   | Veterans          |
| <b>TOTAL</b>        |                             |               | <b>\$5,856,300</b>         | <b>8 HCV<br/>63 VASH</b>                    | <b>132</b>  |  |                   |

HCV – Housing Choice Vouchers

VASH – Veterans' Affairs Supportive Housing





# 2014 Affordable Housing Project Based Vouchers NOFA & 2016 Permanent Supportive Housing NOFA

|                          | Project Name   | City        | Funding Request    | Project Based Vouchers Request:<br>HCV or VASH | Total Units | Target Population                          |
|--------------------------|--|-------------|--------------------|--|-------------|--|
| Application Under Review | Cypress Village Apartments                               | Irvine      | \$1,850,000        | 10 HCV<br>10 VASH                              | 80          | Permanent Supportive Housing/Veterans      |
|                          | Jamboree PSH   | Anaheim     | \$0                | 49 HCV<br>20 VASH                              | 70          | Permanent Supportive Housing/MHSA/Veterans |
|                          | Placentia Veterans' Village (Additional Funding Request) | Placentia   | \$1,500,00         |  |             | Veterans                                   |
|                          | Beach Boulevard  | Westminster | \$3,000,000        | 25 HCV   | 50          | Permanent Supportive Housing               |
| <b>TOTAL</b>             |  |             | <b>\$5,698,800</b> | <b>84 HCV<br/>30 VASH</b>                      | <b>200</b>  |  |

HCV – Housing Choice Vouchers

VASH – Veterans' Affairs Supportive Housing



# Oakcrest Heights, Opening 2018

## North SPA – Yorba Linda

54 units affordable rental housing development – 14 MHSA units



### Funding Sources:

- Conventional Loan
- County of Orange HOME/HSA Loan
- Orange County Housing Authority Project Based Housing Choice Vouchers
- City of Yorba Linda Loan
- CAHFA/MHSA Loan
- Deferred Developer Fee
- Affordable Housing Program Grant
- Tax Credit Equity



# Potter's Lane, Opened 2017

## Central SPA – Midway City

15 units of permanent supportive housing for veterans



### Funding Sources:

- Conventional Loan
- State Veterans Housing and Homeless Prevention Program Loan
- County of Orange Loan
- Orange County Housing Authority Project-Based VASH Vouchers
- AFH Sponsor Loan
- AFH – Capital Campaign Funds
- Deferred Developer Fee
- Home Depot Foundation Grant
- Affordable Housing Program Grant



# The Cove, Opened 2018

## Central SPA – Newport Beach

12 units – 6 for formerly homeless veterans, 5 for seniors, and 1 for senior veteran



### Funding Sources:

- Conventional Loan/Tax Exempt Bonds
- State Veteran Housing and Homeless Prevention Program Loan
- City of Newport Beach Loan
- Orange County Housing Authority Project-Based VASH vouchers
- Tax Credit Equity
- Deferred Developer Fee
- Home Depot Grant
- Citi Salute Grant
- Affordable Housing Program Grant



# Permanent Supportive Housing Strategic Plan

- Development of 2,700 permanent supportive housing units
- Form partnerships with Cities, business, builders, Developers, Foundations to support the plan objectives
- Funding Opportunities for County Interdepartmental housing and homeless resources
- Identify and pursue on-going funding streams to allocate toward development of permanent supportive housing units.
- Position the County for State revenue – housing production



# State Housing Legislation

## → Assembly Bill 346

- ▶ Authorizes redevelopment “successor” agencies to use portions of their existing affordable housing funds for the development of homeless services, transitional housing, or emergency housing services

## → No Place Like Home

- ▶ \$2 billion state-wide bond program seeded with MHSA funding for development of housing for those with severe and persistent mental illness (SPMI) and serious mental disturbance (SED) who are homeless or at risk of homelessness
- ▶ Orange County’s non-competitive portion will be approximately \$7 million. Orange County will be able to compete for approximately \$386.1 million with the other large counties

## → 2017 Housing Package

- ▶ Accelerates development to increase housing supply
- ▶ Holds cities and counties accountable for addressing housing needs in their communities
- ▶ Creates opportunities for new affordable homes and preserves existing affordable homes



# State Housing Legislation

## → Senate Bill 2

- ▶ Establishes the Building Homes and Jobs Act and imposes a \$75 fee on real estate transaction documents to provide a dedicated source of funding for affordable housing
- ▶ First Year
  - 50% to local governments to update planning documents and zoning ordinances
  - 50% to the Department of Housing and Community Development
- ▶ Second Year
  - Funds to Community Development Block Grant jurisdictions throughout the state

## → Senate Bill 3

- ▶ Enacts the Veteran and Affordable Housing Bond Act of 2018 and authorizes the issuance of \$4 billion in general obligation bonds for affordable housing programs and a veteran's home ownership program
- ▶ The bond is subject to approval by the voters in the November 6, 2018 election.



# County's Budget Overview

FRANK KIM

COUNTY EXECUTIVE OFFICER





# 2016 Assessment on Homelessness

Appendix B - Estimate of County Resources for Fiscal Year 2016-17 - REVISED

| Department   | Homeless Designated Only Resources (\$) | Funding for Countywide Residents (\$)<br>income/disability eligibility | Total (\$)         |
|--|---|--|--------------------|
| Program/Grant Title  |   |  |                    |
| <b>OC Community Resources</b>  |   |  |                    |
| Continuum of Care  | 22,025,895                              |  |                    |
| Veteran's Affairs Supportive Services (VASH)   | 7,400,000                               |  |                    |
| Tenant Based Rental Assistance   | 500,000                                 | 970,970  |                    |
| Housing Choice Voucher & Other Programs  | 2,461,600                               | 146,374,480  |                    |
| Affordable Housing Development   |   | 8,000,000  |                    |
| <b>Total OC Community Resources:</b>   | <b>32,387,495</b>                       | <b>155,345,450</b>   | <b>187,732,945</b> |
| <b>Health Care Agency</b>  |   |  |                    |
| Public Health Services   | 2,692,859                               | 46,040,483   |                    |
| Outreach   | 5,522,342                               | 290,650  |                    |
| Mental Health Treatment  | 21,423,095                              | 40,199,693   |                    |
| Mental Health Residential Care and Housing   | 4,064,147                               | 5,386,222  |                    |
| Mental Health Full Service Partnership   | 5,813,868                               | 21,965,931   |                    |
| Substance Abuse Treatment  | 6,325,173                               | 1,675,931  |                    |
| Medical Safety Net   |   | 2,300,000  |                    |
| <b>Total Health Care Agency:</b>   | <b>45,841,484</b>                       | <b>117,858,910</b>   | <b>163,700,394</b> |
| <b>Social Service Agency</b>   |   |  |                    |
| Mobile Unit Response Vehicle and Outreach  | 119,298                                 |  |                    |
| Medi-Cal Application Intake  | 323,074                                 | 152,265,160  |                    |
| CalFresh   | 123,763                                 | 30,688,415   |                    |
| CalWORKs (includes assistance payments)  | 3,437                                   | 226,816,625  |                    |
| Cash Assistance Program for Immigrants   |   | 42,215   |                    |
| Refugee Cash Assistance  |   | 456,382  |                    |
| General Relief (includes assistance payments)  | 83,625                                  | 8,623,961  |                    |
| <b>Total Social Service Agency:</b>  | <b>653,197</b>                          | <b>418,892,758</b>   | <b>419,545,955</b> |
| <b>Sheriff's Department</b>  |   |  |                    |
| Homeless Liaison Officers  | 890,000                                 |  |                    |
| <b>Total Sheriff's Department:</b>   | <b>890,000</b>                          |  | <b>890,000</b>     |
| <b>Public Defender</b>   |   |  |                    |
| Collaborative Courts are funded by the State and provide specialized court tracks that combine judicial supervision and monitored rehabilitation services. |   |  |                    |
| <b>OC Public Works</b>   |   |  |                    |
| Land Management: Encampments   | 1,500,000                               |  |                    |
| Santa Ana Transit Restroom Maintenance   | 57,600                                  |  |                    |
| Portable Restrooms at Civic Center   | 59,412                                  |  |                    |
| Additional Maintenance Costs   | 51,000                                  |  |                    |
| <b>Total OC Public Works:</b>  | <b>1,668,012</b>                        |  | <b>1,668,012</b>   |
| <b>Funding for the Dedicated Shelters</b>  |   |  |                    |
| One-Time Cost – Acquisition and Improvement  | 8,136,509                               |  |                    |
| One-Time Cost – Mental Health Clinic Space   | 1,200,000                               |  |                    |
| Annual Operating Costs   | 3,607,527                               |  |                    |
| <b>Total Funding for Shelters:</b>   | <b>12,944,036</b>                       |  | <b>12,994,036</b>  |
| <b>Estimate TOTAL County Resources</b>   | <b>94,384,224</b>                       | <b>692,097,118</b>   | <b>786,481,342</b> |



# System of Care Resources – FY 2017–18

| Type of Resources    | Description   | Funding Allocated Specifically for Homeless | Funding Allocated for All County Residents Including Homeless | Total                |
|----------------------|---|---|---|----------------------|
| Housing              | Section 8 and other Supportive Housing  | \$20,490,511                                | \$163,006,200   | \$183,496,711        |
| Health Care Services | Mental Health<br>Substance Abuse Treatment<br>Public Health Services  | \$4,961,390                                 | \$178,009,799   | \$182,971,189        |
| Assistance Programs  | Entitlement and Assistance Programs:<br>CalFresh, CalWORKs, Cash Assistance for Immigrants, Medi-Cal and General Relief | -   | \$462,698,121   | \$462,698,121        |
| Shelters             | Courtyard<br>Bridges at Kraemer Place<br>Motels [1]<br>Specialized Shelter Beds<br>Armories                             | \$26,042,753                                | -   | \$26,042,753         |
| Outreach Services    | Link to Services: Housing, Treatment, Basic Skills and Job Training   | \$4,275,046                                 | \$15,449,817  | \$19,724,863         |
| <b>TOTAL</b>         |   | <b>\$55,769,700</b>                         | <b>\$819,163,937</b>  | <b>\$874,933,637</b> |



# Mental Health Services Act (MHSA) Funds

|  |                       |
|--|-----------------------|
| <b>Unspent MHSA Funds as of June 30, 2017</b>    | <b>\$183,454,008*</b> |
| Projected Revenue for FY 2017 – 18               | \$164,714,933         |
| <b>Total Funds Projected for FY 2017-18</b>      | <b>\$348,168,941</b>  |
| Projected Cost in FY 2017-18                     | \$196,362,940         |
| Allocation for Housing                           | \$70,500,000          |
| <b>Projected Ending Balance at June 30, 2018</b> | <b>\$81,306,001</b>   |

|   |                     |
|---|---------------------|
| <b>Detail Projected Ending Balance at June 30, 2018</b> |                     |
| Community Services and Supports (CSS)                   | \$18,901,754        |
| Prevention and Early Intervention (PEI)                 | \$34,026,869        |
| Innovation (INN)  | \$28,377,378        |
| <b>Total Project Ending Balance at June 30, 2018</b>    | <b>\$81,306,001</b> |

|   |                       |
|---|-----------------------|
| <b>Co-Located Behavioral Health Services Facility (Anita Drive)</b> | <b>\$18.3 Million</b> |
|---|-----------------------|



# General Fund Reserves

|   | Projected Balance at<br>6/30/2018 |
|---|-----------------------------------|
| <b>Total General Fund (GF) Reserves</b>                     | <b>\$651,271,028</b>              |
| Target Reserve  | \$427,712,057                     |
| Contingencies (Catastrophic Events)                         | \$65,000,000                      |
| Reserve for Operations (VLFAA)                              | \$60,000,000                      |
| Reserve for Capital Projects (e.g., Facilities, ROV, CAPS+) | \$56,958,767                      |
| Reserve for Maintenance & Construction (Probation)          | \$11,600,204                      |
| Teeter Loss Reserve (Economic Downturn)                     | \$30,000,000                      |
|   |                                   |
| Guideline for Target Reserve (Two Months)                   | \$488,794,672                     |
| Under Target  | (\$61,082,615)                    |



# Points of Entry to the System of Care

| Description  | FY 2015-16<br>Actual | FY 2016-17<br>Actual | Projections<br>FY 2017-18 <sup>(1)</sup> | Funding Source   |
|--|----------------------|----------------------|--|--|
| Bridges at Kraemer Place                                   | \$4,253,545          | \$3,299,018          | \$10,001,639                             | General Fund, MHSA, OC Housing, Cities <sup>(3)</sup> & SCHFA <sup>(4)</sup>   |
| Courtyard Transitional Center                              | \$3,592,625          | \$1,830,117          | \$3,287,740                              | General Fund   |
| Flood Control Channel Engagement Initiative <sup>(2)</sup> | -                    | -                    | \$11,661,259                             | General Fund, MH Realignment, MHSA, OC Flood & OC Parks                        |
| Armories<br>Santa Ana and Fullerton                        | \$1,473,574          | \$1,524,037          | \$1,331,261                              | General Fund,<br>Community Development Block Grant & Emergency Solutions Grant |
| <b>TOTAL</b>   | <b>\$9,319,744</b>   | <b>\$6,653,172</b>   | <b>\$26,281,899</b>                      |  |

(1) Total funding in FY 2017-18 includes prior year estimated NCC Carryover

(2) Includes Riverbed Initiatives: Outreach & Engagement, City Net, Motel Beds/Food Vouchers, Recuperative Care and estimate for other homelessness efforts such as County staff time, storage and transportation

(3) Cities of Anaheim and Fullerton each made a one-time contribution of \$500K towards the purchase of the Bridges at Kraemer Place Shelter. The City of Brea made a one-time contribution of \$50K.

(4) Southern California Home Financing Authority



# Federal Court Case: Progress

SUSAN PRICE

DIRECTOR OF CARE COORDINATION





# Engagement with Encampments

**251** Exited from Flood Control Channel from July 1, 2017 – January 8, 2018

**697** individuals motel – sheltered

- ▶ 338 (48.5%) individuals accepted services and residential program options available
- ▶ 251 (36%) individuals declined any sort of services or shelter
- ▶ 108 (15.5%) individuals left before they could be assessed.

**234** individuals at Santa Ana Civic Center

- ▶ 99 (42.3%) Accepted services
- ▶ 135 (57.7%) declined assistance/left area without linkage

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**1,182** unsheltered individuals engaged





# County Funded Beds

|  | Total Beds   | Occupancy*   |
|--|--------------|--------------|
| Courtyard Transitional Center              | 425          | 391          |
| Bridges at Kraemer Place                   | 193          | 135          |
| SAFE Place at WISE Place for Women         | 60           | 41           |
| Washington House – American Family Housing | 16           | 0            |
| Armories – Fullerton and Santa Ana         | 437          | 240          |
| Recuperative Care Beds                     | 120          | 10           |
| Full Service Partnership                   | 200          | 188          |
| <b>TOTAL</b>                               | <b>1,451</b> | <b>1,005</b> |

\*Average April Occupancy



# Next Steps

- Extension of Armories 90 days providing opportunity for cities to identify/negotiate system contributions regionally
- SPA meetings with Cities in May
- Commission to End Homelessness
  - ▶ To be appointed in May 2018
- Implement Service Planning Areas infrastructure:
  - ▶ Coordinated Entry System
  - ▶ Homeless Management Information System
- Coordinated Homeless Assessment and Response Team (CHART) mobilization
- Creation of Regional Navigation Centers



# What are Regional Navigation Centers?

Linkages to:

- Mental Health
- Physical Health
- Public Benefits
- Employment
- Housing



# Closing Remarks

DAVE KIFF, CITY MANAGERS ASSOCIATION

DAN YOUNG, PRIVATE SECTOR STRATEGIST

